

### **Senior CRM Administrator**

The Community FoodBank of NJ is looking for a Senior Customer Relationship Management (CRM) Administrator to join our IT Team. This role will report directly to the CIO and is located in the Hillside, NJ office.

In this role, the Senior CRM Administrator will be responsible for authority and accountability of the Foodbank's Raiser's Edge/Blackbaud and Salesforce.com CRM systems. This includes responsibility for data authenticity and processing. The CRM Administrator will collaborate with our Resource Development and Volunteer Departments to better leverage current CRM systems. The CRM Administrator will be cross-trained as a backup subject expert of our Enterprise Resource Planning (ERP) system.

Qualified candidates will have at least two years of experience as a CRM Administrator for Salesforce.com or Raiser's Edge. Demonstrated experience in process development and implementation, especially end-user processes. Bachelor's degree in Computer Science, Information Systems, MIS, SQL (must) and Data Science or other related field required. Master's Degree preferred. Qualified candidates should send a resume to [ITdept@cfbnj.org](mailto:ITdept@cfbnj.org).